

Act in order. Do not send more money or keep talking to a suspicious contact.

Stop the damage

• CHECKLIST

- ☐ Stop payments related to the incident
- ☐ Stop clicking links or opening attachments from the contact
- ☐ Keep evidence (messages, numbers, invoices, references)

Report

BANK / CARD CONTACT I WILL USE (FROM CARD, STATEMENT OR OFFICIAL SITE — NOT FROM THE SCAM)

• CHECKLIST

- ☐ Bank / payment provider contacted
- ☐ Passwords changed for affected accounts
- ☐ Linked devices / beneficiaries checked
- ☐ Staff or partners warned if needed

REFERENCE NUMBER / OUTCOME (OPTIONAL NOTE)

ONE PROCESS TO CHANGE SO THIS IS HARDER NEXT TIME
