



STAY SAFE ONLINE

Invoice payment verification checklist

Use before supplier payments — especially if banking details changed. Stick this near where you pay.

My rule

PAYMENT RULE (EXAMPLE: NEVER PAY NEW BANK DETAILS WITHOUT CALLING A NUMBER I ALREADY TRUST)

Before I pay

• CHECKLIST

- ☐ Invoice matches the order or job I know
- ☐ Amount and supplier name look right
- ☐ Banking details match what I already have on file
- ☐ If details changed, confirmed on a number I already trust (not the number on the new invoice)
- ☐ Not using links from an urgent message to “update” details

If something feels wrong

• STEP BY STEP

- 1 Stop — do not pay yet
- 2 Contact the supplier on a known number
- 3 Confirm correct banking details in writing
- 4 Update your supplier record only after confirmation
- 5 Report to the bank if money already left

Never

1. Pay from “pay in the next hour” pressure alone
2. Trust contact details that appear only on a suspicious invoice

• TIP

Keep trusted supplier numbers with your supplier list

You do not need to copy your whole address book onto this page.